SAFE WATER NOTICE

This safe water notice is being issued due to a loss of pressure in the Phenix City water distribution system along or near US 80 west of Auburn Road and along Auburn Road.

WATER SAFE TO DRINK

Your tap water provided by the City of Phenix City is safe and may be used for drinking, making ice, washing dishes, brushing teeth, and preparing food.

What Happened?

On Monday, April 2, 2018, the water system lost pressure due to a pipe rupture along US 80. This led to a loss of pressure in the distribution system, which may cause backpressure, backsiphonage, or a net movement of water from outside the pipe to the inside through cracks, breaks, or joints in the distribution system that are common in all water systems.

What was done?

The water main has been repaired. As a precautionary safety measure, the City of Phenix City issued a precautionary boil water notice for residences affected by the water main leak. Samples of the water in the affected area were taken and tested for bacteria. Two consecutive test results indicated no bacteria, and the water is safe to drink and use as normal.

For more information, please contact:

Phenix City Utilities Dispatch (334-448-2903) or Phenix City Water Filtration Plant (334-291-4757)

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses).