## Important Service Update for our Valued Customers

Dear Phenix City Residents,

We are moving to an automated waste collection in the near future. Automated collection is cleaner, more efficient for your community, and safer for your driver.

With automated collection, proper cart placement is essential to ensure the truck's automatic-lift arms can service your cart.

Please see the back side of this postcard for proper cart placement and more service information.

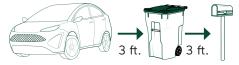


## Service Information

Starting Sept. 1, 2022, only WM carts will be serviced. Personal or resident-owned containers will no longer be serviced after Sept. 1, 2022

## **Proper Cart Placement**

Remember to place your cart at least 3 feet apart



and 3 feet away from any obstacles (trees, cars, mailboxes, etc.) to allow the automatic arm to lift and empty the cart. Please place cart with the lid opening toward the street.



**Container** - Use only your WM cart. Bag and tie trash. All bags must fit inside your cart and the lid must close securely to control pests and litter. Material outside or on top of the cart will not be collected.



Have your carts at the curb the night before or **no later** than **6:00 a.m.** on your collection day.



## Need more space?

Extra carts are available for an additional fee.
Please contact the Phenix City Utilities Department at (334) 448-2880, for additional information.



2015 Veterans Pkwy Columbus, GA 31904